

# Step-by-step instructions to purchasing an Event Ticket as an Online-Ticket



You want to use your own computer to book your ticket conveniently and use it right away? The Online-Ticket is our solution for you



- ✔ You can book this ticket until shortly before your train departs.
- ✔ You can print tickets out or upload them to the DB Navigator app.
- ✔ Simply show the train attendant your printed or mobile phone ticket together with your state-issued ID card, passport or BahnCard.

# How to book your Online-Ticket



## Step 1:

Which direction do you want to book?

Outbound and return journey  Outbound journey  Return journey

- Use the travel button redirected to the event organiser's page to book your Event Ticket.
- On the first page, please enter the journey you would like to book.
- Continue with the booking by clicking "Search".



## Step 2:

Normal search

from/Station / stop / address to München Hbf

Outward journey

Return journey

Stopover

Connections  prefer fast connections  only local transport

Duration of transfer

Travellers  1 Adult

1st class  2nd class

- Enter your selected departure and arrival stations.
- When you click the field with the date, the system opens a calendar with all the possible days of travel based on when the event is taking place.
- Choose in which class you would like to travel.
- An Event Ticket can cover 5 people travelling together. Please note that the system issues only one ticket by default in such a situation. If you require individual tickets for each traveller, you need to complete one booking per ticket.

# How to book your Online-Ticket

## Step 3:

Outward journey on 08.08.17 Print view

Station/Stop	Time	Duration	Chg.	Products	Flexpreis	Your price
Frankfurt(Main)Hbf München Hbf	14:54 18:04	3:10	0	ICE	103,00 EUR	49,50 EUR
<span>Show details</span> <span>Return journey</span>						
Frankfurt(Main)Hbf München Hbf	15:54 19:07	3:13	0	ICE	103,00 EUR	49,50 EUR
<span>Show details</span> <span>Return journey</span>						
Frankfurt(Main)Hbf München Hbf	16:54 20:04	3:10	0	ICE	103,00 EUR	49,50 EUR
<span>Show details</span> <span>Return journey</span>						

Price for all passengers including discounts, Outward journey\*

Show details for all Later

- Select your preferred connection for the outbound journey and continue the booking process by clicking "Return journey" (even if the system does not display an Event Ticket).
- You can book tickets up to 6 months in advance.

## Step 4:

Return journey on 11.08.17 Print view

Station/Stop	Time	Duration	Chg.	Products	Flexpreis	Your price
München Hbf Frankfurt(Main)Hbf	15:55 19:04	3:09	0	ICE	206,00 EUR	89,40 EUR
<span>Show details</span> <span>Purchase</span> <span>All offers</span>						
München Hbf Frankfurt(Main)Hbf	16:18 19:36	3:18	0	ICE	206,00 EUR	119,00 EUR
<span>Show details</span> <span>Purchase</span> <span>All offers</span>						
München Hbf Frankfurt(Main)Hbf	16:52 20:04	3:12	0	ICE	206,00 EUR	99,00 EUR
<span>Show details</span> <span>Purchase</span> <span>All offers</span>						

Price for all passengers including discounts, Outward and return journey\*

Show details for all Later

- Select your preferred connection for the return journey and continue the booking process by clicking "All offers" (even if the system does not display an Event Ticket).
- You can book tickets up to 6 months in advance.

# How to book your Online-Ticket



Step 5:

Search **Select** Ticket & options Payment Check & book Confirmation

**Frankfurt(Main)Hbf → München Hbf**  
dep: 14:54  
**München Hbf → Frankfurt(Main)Hbf**  
dep: 16:52

1 adult, 2nd class  
> Show details

frequent questions

- > What is specific-train booking?
- > Why can't I find my transport-association ticket on bahn.de?

Please select your preferred offer

**2. class**

Available offers	Condition	Exchange / refund	Price for all travellers*
<b>Veranstaltungsticket</b> Outward and return journey	Event Tickets with a specific train connection. Only valid on the days and trains shown. Valid only in combination with proof of attendance (e.g. admission ticket)	Change/refund is only possible up to and including the first day of validity. Change/refund fee: EUR 17,50.	<b>99,00 EUR</b> <b>Continue</b>
<b>Sparpreis</b> Outward and return journey	Specific train(s) i.e. your ticket is only valid on the train(s) specified on your ticket. Can be used in conjunction with BahnCard 25/50.	Exchange/refund up to 1 day before the 1st day of validity for EUR 19, not possible after that.	<b>125,80 EUR</b> <b>Continue</b>
<b>Veranstaltungsticket</b> Outward and return journey	Eventticket for use on any train. Valid only in combination with proof of attendance (e.g. admission ticket).	Change/refund is only possible up to and including the first day of validity. Change/refund fee: EUR 17,50.	<b>139,00 EUR</b> <b>Continue</b>
<b>Sparpreis</b> Outward and return journey	Specific train(s) i.e. your ticket is only valid on the train(s) specified on your ticket. Can be used in conjunction with BahnCard 25/50.	Exchange/refund up to 1 day before the 1st day of validity for EUR 19, not possible after that.	<b>125,80 EUR</b> <b>Continue</b>
<b>Veranstaltungsticket</b> Outward and return journey	Eventticket for use on any train. Valid only in combination with proof of attendance (e.g. admission ticket).	Change/refund is only possible up to and including the first day of validity. Change/refund fee: EUR 17,50.	<b>139,00 EUR</b> <b>Continue</b>
<b>Flexpreis</b> Outward and return journey	Full flexibility on the selected departure days (not limited to a specific train / independent of the connection indicated on the selected route).	Exchange/refund free of charge up to nine days after 1st day of validity. EUR 17,50 starting on the 10th day of validity. Subject to a charge of EUR 17,50 upon booking with a regular BahnCard from the first day of validity.	<b>206,00 EUR</b> <b>Continue</b>

**1. class: More space. More comfort. Our recommendation for you.**

Available offers	Condition	Exchange / refund	Price for all travellers*
<b>Veranstaltungsticket 1st class</b> Outward and return journey	Event Tickets with a specific train connection. Only valid on the days and trains shown. Valid only in combination with proof of attendance (e.g. admission ticket)	Change/refund is only possible up to and including the first day of validity. Change/refund fee: EUR 17,50.	<b>159,00 EUR</b> <small>(incl.)</small> <b>Continue</b>

**Back**

- Depending on the specific offer, the Event Ticket is available for travel in first and second class.
- Select your preferred offer and click "Continue".

# How to book your Online-Ticket



**Step 6:**

Progress:  Search  Select **→ Ticket & options** → Payment → Check & book → Confirmation

Please select ticket and seat reservation

Select ticket

Online-Ticket Self-print version

- Only valid for the passenger stated (and accompanying passengers if applicable). Not transferable.
- You must present your ID to the ticket inspector on the train.

Seat reservation without ticket Self-print version

Would you like to reserve a seat?

1 seat (9,00 EUR) Total number of seats: 1 [Breakdown of the price](#)

Compartment type	Location of the seat	Zone
<input checked="" type="radio"/> any	<input checked="" type="radio"/> any	<input checked="" type="radio"/> any
<input type="radio"/> Open saloon	<input type="radio"/> Window	<input type="radio"/> Phone zone
<input type="radio"/> Open saloon with table	<input type="radio"/> Aisle (if available)	<input type="radio"/> Quiet zone
<input type="radio"/> Compartment		

[Back](#) [→ Proceed](#)

Your travel data [→ Details](#)

- Tu, 08.08.2017, 14:54  
Frankfurt(Main)Hbf - München Hbf
- Fr, 11.08.2017, 16:52  
München Hbf - Frankfurt (Main)Hbf

Your selection [→ Details](#)

Ticket 99,00 EUR

frequent questions

- [→ What is a mobile phone ticket?](#)
- [→ Can I reserve more seats than tickets?](#)

- Please indicate whether you would like to purchase an Online-Ticket or only book a seat reservation without a train ticket.
- If you purchase a first class ticket, seat reservations are already included in the ticket price.
- Confirm your selection by clicking "Proceed".

# How to book your Online-Ticket

## Step 7:

Navigation: Search, Select, **Ticket & options**, Passenger, Payment, Check & book, Confirmation

### Details of your seat reservation

Please select the trains for which you wish to make reservation. If a seating plan is available for the train, you can select the exact seat.

Outward journey					
Station/Stop	Date	Time	Products	Seat details	Make reservation?
Frankfurt(Main)Hbf München Hbf	Tu, 08.08.2017	14:54 18:04	ICE 629	<input checked="" type="checkbox"/> <a href="#">Show seats</a> type: any Location of the seat: any Area: any	<input checked="" type="checkbox"/>

  

Return journey					
Station/Stop	Date	Time	Products	Seat details	Make reservation?
München Hbf Frankfurt(Main)Hbf	Fr, 11.08.2017	16:52 20:04	ICE 528	<input checked="" type="checkbox"/> <a href="#">Show seats</a> type: any Location of the seat: any Area: any	<input checked="" type="checkbox"/>

Buttons: Back, **Proceed**

- This page shows you the seats you have reserved.
- By clicking "Show seats", you have the option of changing the selection and choosing a different seat.
- Confirm your selection by clicking "Proceed".

## Step 8:

Navigation: Search, Select, **Ticket & options**, Passenger, Payment, Check & book, Confirmation

### We recommend: further offers for your journey

Continue your journey with public transport at your destination [More information](#)

- City mobil ticket, outbound journey**  
For travel within the destination city on 08.08.2017 following your journey there  
Day pass (6,60 EUR per adult)
- City mobil ticket, return journey**  
For travel within the city of departure on 11.08.2017 prior to your journey  
Day pass (6,60 EUR per adult)

Buttons: Back, **Proceed**

- Depending on the departure and arrival stations, the system offers optional additional services, e.g. the City Mobil ticket for public transport at the destination.
- Continue with the booking by clicking "Proceed".

# How to book your Online-Ticket



**Step 9:**

Search Select Ticket & options **Passenger** Payment Check & book Confirmation

Enter the passenger's personal details

Personal details of the passenger

Company Buchungscient Veranstaltungsticket

Selutation Title  
Mr. [dropdown] [dropdown]

First name\* Surname\*  
[input] [input]

E-mail\*  
[input]

Street number Postcode/ZIP Town/city  
[input] [input] [input]

Country Telephone 2  
Germany (DEU) [dropdown] [input]

Telephone 1 Fax  
[input] [input]

Delivery of online ticket  
Yes, I wish the online ticket to be sent directly to the e-mail address stated, together with my booking confirmation, as an unencrypted attachment.

Data protection  
Personal data are automatically collected, processed and used for completing orders at DB Vertrieb GmbH. All data are securely transmitted and protected by up-to-date encryption technology.

Back **→ Proceed**

Your travel data → Details  
Tu, 08.08.2017, 14:54  
Frankfurt(Main)Hbf - München Hbf  
Fr, 11.08.2017, 16:52  
München Hbf - Frankfurt (Main)Hbf

Your selection → Details  
Ticket 99,00 EUR  
Reservation 9,00 EUR  
Total price **108,00 EUR**  
possible additional transaction fee

frequent questions  
→ Why is identification required?  
→ What will I need to show the attendant on the train?  
→ What if my identification card is expired?

- Enter your personal details. Fields marked with a red asterisk are mandatory.
- Tick the relevant box to accept the terms and conditions of use so your purchase can be processed, and acknowledge the information provided.
- Confirm your selection by clicking "Proceed".



# How to book your Online-Ticket



**Step 10:**

Progress bar: Search, Select, Ticket & options, Passenger, **Payment**, Check & book, Confirmation

Please enter your payment details

Payment details

**Credit card**

Credit card number\*

Expiry date\*  
month:   
year:

Card verification number\*  
 → Where do I find the card verification number on my card?

**Redeem voucher**

→ Voucher (Seven-digit code for voucher received as a gift, due to a train delay, etc.)

→ eCoupon (Eight-digit code for eCoupon received as part of a promotion campaign, etc.)

**bahn.bonus** → Further information

I would like to collect bonus and status points for eligible DB products for this booking. Please note that you will need to register for the bahn.bonus programme in order to collect bahn.bonus points. To register, simply visit the bahn.bonus programme participation section in My BahnCard services.

BahnCard / BonusCard Business number  
7061

Notice: The card number of BahnCards with credit card function is stated on the back of the card.

Back

**Your travel data** → Details

Tu, 08.08.2017, 14:54  
Frankfurt(Main)Hbf - München Hbf

Fr, 11.08.2017, 16:52  
München Hbf - Frankfurt (Main)Hbf

**Your selection** → Details

Ticket	99,00 EUR
Reservation	9,00 EUR
transaction fee	0,75 EUR
<b>Total price</b>	<b>108,75 EUR</b>

frequent questions

→ How do I collect points?

- You must pay with a personal credit card.
- If applicable, you can redeem a travel voucher (e.g. one issued to make up for a delay).
- If you would like to collect bahn.bonus points, tick the relevant box and enter the number of your BahnCard, BahnCard Business, BahnBonusCard or BonusCard Business.
- Confirm your selection by clicking "Proceed".

# How to book your Online-Ticket



## Step 11:

Search Select Ticket & options Passenger Payment **Check & book** Confirmation

### Overview of your booking request

Your travel details

Outward journey	Station/Stop	Date	Time	Products	Reservation request
	Frankfurt/MainHbf	Tu, 08.08.2017	14:54	ICE 629	1 seat in the 2. class, Any compartment, Any seat position, Any zone
	München Hbf		18:04		

  

Return journey	Station/Stop	Date	Time	Products	Reservation request
	München Hbf	Fr, 11.08.2017	18:52	ICE 528	1 seat in the 2. class, Any compartment, Any seat position, Any zone
	Frankfurt/MainHbf		20:04		

frequent questions

- How can I change information I have entered?
- Will I receive a confirmation e-mail with all my information?

### Your selections

Your ticket	Return Ticket, 1 adult, 2nd class, Frankfurt/Main - München Veranstaltungsticket. Event Tickets with a specific train connection. Only valid on the days and trains shown. Valid only in combination with proof of attendance (e.g. admission ticket). Change/ refund is only possible up to and including the first day of validity. Change/ refund fee: EUR 17,50.	99,90 EUR
Reservation	Outward journey: 1 ad., 2 class Non-refundable	4,50 EUR
	Return journey: 1 ad., 2 class Non-refundable	4,50 EUR
Transaction fee		0,75 EUR
<b>Total price</b>		<b>109,76 EUR</b>

### Your data input

Passenger: Mr. Max Mustermann E-mail: max.mustermann@ooode

Type of delivery: Online-Ticket (self-print)  
With the next step the Online-Ticket (incl. the reservation) will be displayed as a PDF-File. Please do print out this file.

Payment: VISA Card, Card-No.: \_\_\_\_\_3000  
Please note: When the booking is processed, the above sum will be charged to your credit card.

### General Terms and Conditions

The existing agreement between your employer and Deutschen Bahn AG on the use of DB Online applies.

### Delay alarm

I want to be informed of any changes (e.g. delays) in my connection on the day of my journey. E-mail notifications on the current traffic situation are sent to the address entered above.  
Should there be schedule changes to the connection you booked, we will inform you by e-mail roughly one week before the start of your journey.

Back Cancel booking **Buy now**

As soon as you click on the button "Buy now" you are obliged to pay for the booking.

- Before completing your booking, please check your selection.
- If you want, you can deactivate the delay alarm. When the alarm is deactivated, the system will not send you an e-mail informing you if your train is not running on schedule.
- Complete the booking by clicking "Buy now".
- Your booking will then be confirmed and you will have the option of printing your Online-Ticket.
- In addition, you will receive a confirmation e-mail that includes your Online-Ticket as a PDF file attachment.

# Questions



If you have any **technical questions** about the booking process, employees at our Service Centre will be only too happy to help.  
(7:30am - 9pm every day)

E-mail: [bahnbusiness-online@deutschebahn.com](mailto:bahnbusiness-online@deutschebahn.com)

Phone: 0 18 06 99 66 44

(20 cents per call from a German landline, 60 cents max.  
per call from a German mobile phone)



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